

Recommended Test Questions



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FOUNDATION

1. What is a service dog?

- a) A dog that works for the police or military
- b) As defined by ADA law, a dog that is individually trained to do work or perform tasks for people with disabilities
- c) A dog prescribed by a doctor to live with someone with a mental health diagnosis
- d) None of these

2. Which of the following have public access rights when with their handler? Select all that apply.

- a) Service/Assistance Dogs
- b) Emotional Support Animals
- c) Therapy Dogs
- d) None of these

3. What two questions can legally be asked of someone with a service dog?

- a) (1) Is the dog a service animal required because of a disability?
(2) What is your disability?
- b) (1) Can you please show me your service dog ID?
(2) Can you please show me documentation of your disability?
- c) (1) Is the dog a service animal required because of a disability?
(2) What work or tasks has the dog been trained to perform?
- d) (1) Is the dog a service animal required because of a disability?
(2) Can you please demonstrate the tasks your dog performs for you?

4. Please answer True or False for each of the following:

- a) ADA law requires all service dogs to have a vest on at all times while in public.
- a) A business owner/staff member can ask someone with a service dog in public to remove the dog if it is not housebroken, not under control, or otherwise disrupting the flow of business.
- a) If someone in your establishment has allergies or is afraid of dogs, you can ask a person with a service dog to remove the dog from the premises.